

From: Winston
To: MCI PostalRegulation (MCI)
Subject: Junk Mail Problem

I refer to "Feedback sought on proposal to expand IMDA's powers over parcel lockers",
PUBLISHED DEC 3, 2020, 5:00 AM SGT,
<https://www.straitstimes.com/singapore/feedback-sought-on-proposal-to-expand-imdas-powers-over-parcellockers> ;
The Straits Times.

Junk mail is a very real problem.

It results in precious time wasted in travelling to collect the parcel only to find out it is garbage, rubbish, spam, or scam.

I'm not sure about the best way to solve this problem.

I suggest to verify the identity of the sender or source.

This is a similar concept to modern day communications whereby it is clear who the sender is, under the PDPA law or personal data protection act.

I also suggest to take clear closeup photos of the parcel, to send to the recipient.

The recipient can then inform the parcel locker company to dispose of potential junk material.

Hopefully this can all be automated.

Not only being a nuisance, junk mail can also be potentially hazardous.

There could be dangerous substances in the parcel. This is deleterious for national security.

Yours sincerely,
Winston Ho
Engineer